

# Seattle Public Utilities Customer Review Panel

Monday, May 18, 1pm - 4pm

Virtual Meeting

## Meeting 16

### Agenda

1. **Welcome/Today's Topics & Wayfinding** (5 min.) Mami Hara
  
2. **Standing Items** (35 min.)
  - a. Approval of Prior Meeting Summary Karen Reed
  - b. Communications to Panel
  - c. Panel Questions Tracking List/Follow-up
  - d. SPU in the News/GM Comments Mami Hara
  - e. Discussion of proposed schedule/plan for reconvening/completing SBP Karen/Jonathan
  - f. Proposal for Members with Expiring Terms to Continue Mami Hara
  
3. **SBP Draft Document Discussion** (60 min)
  - Walk through section by section, questions, comments from Panel Vanessa Lund, Dani Purnell
  
- BREAK** (5 min)
  
4. **DRAFT Recommendations** (60 min) Noel Miller, Laura Lippman, Rodney Schauf
  - Draft Outline of Recommendations
  - Discussion/Deliberation
  
5. **2020 Next Panel Meeting—Date and Proposed Agenda Items** (10 min.) Karen Reed
  - Recap Follow-up questions
  
6. **Meeting 17, Friday, May 29, 1 - 4 pm**
  
7. **Adjourn**